



Sunil Dalal Security Agency

ISO 9001:2015



MISSION

To build trust and integrity with all our clients through continuous improvement, providing reliable security and manpower services for dynamic, cost-effective solutions. We focus on vigilance and helpfulness to meet and exceed the desired levels of commitment with our clients

VISION

To be the leading national company by being the preferred provider of security and manpower services to the satisfaction of all our clients. We aim to provide a conducive environment for our employees to foster healthy teamwork, with a commitment to society and sustainable development.

OUR SERVICES

- Security Services
- Manpower Services
- Housekeeping Services
- Intelligence Services
- Multi-Tasking Services

ABOUT US

Sunil Dalal Security Agency is a proprietorship firm established on **19 September 2016**, under the brand name **SARTO**. The company is managed by Ex-Servicemen (ESM) and has employed more than fifty Junior Commissioned Officers' and Non-Commissioned Officers, in addition to more than 500 Security Guards. The Licence and Regulatory Registrations with us are: -

-PSARA (Delhi, Haryana, Uttar Pradesh, Rajasthan & Uttarakhand)

(Private Security Regulation Act.)

-MSME- Small Enterprise

(Micro, Small and Medium Enterprises)

-NSIC

(National Small Industries Corporation)

-ESIC

(Employees' State Insurance Corporation)

-EPFO

(Employees' Provident Fund Organisation)

-GST

(Goods and Services Tax)

1. **ISO 27001:2022**
2. **ISO 45001:2018**
3. **ISO 10001: 2018**
4. **ISO 30405: 2016 and 2023**
5. **ISO 18788:2015**
6. **ISO 14001:2015**
7. **ISO 9001:2015**
8. **SA 8000:2014**
9. **OHSAS 18001: 2007**
10. **CMMI Maturity Level - 5**



Col Sunil Dalal (Retd)
Proprietor

Col Sunil Dalal (Retd) heads the company as the Sole Proprietor. He is an accomplished Ex-Serviceman (ESM) with an exemplary track record from the Services background as well as from the Corporate world. The Firm was established on 19th September 2016 under the brand name SARTO.



Ravindra Mohan Jain
Chief Operations Officer

-Bachelor of Engineering (Mechanical), PGDFM, PGDMM, PGDMMT, Chartered Engineer.

- Retd. as Chief General Manager at M/s GAIL (India) Ltd. Also served Engineers India Ltd, Ministry of Commerce (DGS&D) and National institute of technology (NIT), Kurukshetra.



Col Manovendra Chatterji (Retd.)
VP (Operations)

Col Manovendra Chatterji (Retd) is the VP (Operations) with an extensive experience in the security services domain by virtue of his service in National Security Guards (NSG) & Corps of Military Intelligence in Indian Army as also in the Corporate setups like Vodafone, Reliance Mumbai Distribution Business & Sanjeev Goenka Group.

OUR PROJECTS

The Firm is providing Security Cover to prestigious and well known institutions and establishments employing Security Guards, Gun-Men, Supervisors & Manpower Services & Ex- Servicemen along with necessary Equipment at Delhi and Other States.

EXISTING GROWTH DRIVERS

- Marketing & Robust Tendering.
- Financial Management.
- Experienced Operational Management.
- Experienced Recruitment, Screening & Training.
- Experienced Customer Relationship Management.

TRAINING

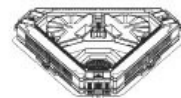
-Imparting skills to enable effective & efficient on the Job Performance. We have a tie-up with Govt. Approved Institute, Olive Heritage Foundation, Gurugram and Delhi for PSARA Training. In Addition, there is an in-built system in place that ensures on the Job Training.



OUR CLIENTS



Dept. of Animal Husbandry,
Dairying & Fisheries



Lok
Sabha
House of the People

OUR TEAM



Human Resource Manager
Ms Rupa Shah



Tender Executive
Mr Sameer Kumar Bose



Accounts Executive
Mr Pratham Gupta



Office Executive
Ms. Roshni Malik



Office Executive
Ms. Muskan Malik



Field Officer
Mr Ajay Kumar



Field Officer
Sub (Retd)
Ashok Kumar Singh



Security Supervisor
H/Capt (Retd.)
Dilbag Singh

GOALS

The Firm is adept at building trust with the corporate by providing peace of mind through security of Assets & Manpower which are critical to any corporate operations. The Firm is well placed to leverage the available opportunities created by business environment.

Contact Us

+1800-203-8715



+91-9910831549,
+91-9818736389,
+91-9920086434,
+011-44126648,



Sunildalal3940@gmail.com



www.sunildalalsecurityagency.in



Registered Office

BM 37 East, 2nd Floor, Shalimar Bagh, New Delhi 110088



Delhi Branch Office

AB-24 East, 1st Floor & 2nd Floor, Shalimar Bagh, New Delhi 110088



Haryana Branch Office at Bahadurgarh



Uttar Pradesh Branch Office at Noida



Rajasthan Branch Office at Bhiwadi



Feb 2026

UNIQUE SELLING PROPOSITION (USP)

1.0 **Headed By Competent and Experienced Professionals:**

- 1.1 The Proprietor of the Company is an Ex Colonel from Indian Army who is also an MBA from FMS, University of Delhi.
- 1.2 Chief Operations Officer of the Company is Ex Chief General Manager of a Maharatna PSU & an engineer from DTU, Delhi.
- 1.3 The operations are further complemented by another Ex Colonel with extensive experience in the Security Services domain while in the Indian Army as also in the Corporate Set Up.
- 1.4 The trio is supported by a well staffed team of competent & dedicated personnel comprising of Ex Servicemen & other agencies which enables the company to work at full throttle with zeal & motivation.

2.0 **Ex-Servicemen Employees:** They bring in good discipline, physical fitness, loyalty, trust, military bearing and security consciousness of their Military Career. The company has more than 50 Ex-servicemen out of its strength of more than 500 security guards. The Company has supervisors of ex-JCO (Junior Commissioned Officers) Rank from the three services & CAPFs'.

3.0 **Regulatory Compliances:** The Company is running its operations for more than 09 years. We are proud to state that there are no outstanding dues to & from any statutory authority and/or employees. All dues of PF, ESI and wages to the security guards as also to the statutory authorities are paid well in time.

4.0 **Quality Service:** This is the hallmark of the Company, ensured in the processes at different levels.

4.1 **Recruitment:** There is a system to hire good quality manpower only, meeting guide lines of physical fitness & minimum qualifications. Guards are duly selected after one week training by the Training Manager. It is ensured that minimum qualitative requirement (QR) for hiring Security Guards with minimum 03 years of experience and qualification of 10th class Pass is maintained at all times.

4.2 **Training:** The Company has a training Memorandum with a Government recognized training institute, Olive Heritage Foundation. All Security Guards undergo a short capsule of training before deployment at site where they are given On Job Training (OJT). There is focused supervision on the job for new guards, system of rectification & improvement.

4.3 **Monitoring of Guards:**

4.3.1 The process of monitoring of Security Guards is embedded in the structure of the company by using latest technologies which enables a **Security Supervisor** to keep a check on a cluster of Security Sites & the Security Guards deployed therein. The Security Supervisors are managed by **Field Officers** who handle up to 200 to 250 guards. Field Officers report to the **VP (Operations)** who manages the operations of the company. The VP (Operations) reports to the **Col. Sir (Proprietor)**.



- 4.3.2 Security Guards are equipped with walkie-talkie sets, smart mobile phone, LED Batons. Regular monitoring/reporting is carried out through **GPS** cameras, **Live Location** on Whatsapp. **Video Calling** followed by **Surprise Checks** are also being done by the Company on **24x7 basis** using **dedicated vehicle** & specially recruited personnel for the purpose. Regular follow ups & rectification for improvement of lapses are carried out at the managerial levels constantly to ensure quality of service is maintained for the client.
- 4.3.3 Company guidelines ensure Security Guards report for duty at least 15 minutes in advance. Fall in of deputed guards is done before deployment. Late coming guards are sent back with warning. Guards have to report for duty in proper uniform, polished shoes & having duly shaven their beard stubble to be deployed on duty.
- 4.3.4 It is ensured that no Security Guard does overtime and double duty is carefully avoided.
- 5.0 **Consistent Client Satisfaction** : Consistent exemplary services to the satisfaction of the clients have ensured extension of contracts at a number of places. Few notable clients are:
- 5.1 Indian Oil Corporation for 02 years: 01 Apr 2018 to 31 Mar 2020.
- 5.2 Ministry of Defense for 03 years 02 Mar 2020 to 30 Apr 2023.
- 5.3 Bharat Sanchar Nigam Limited, Delhi for 03 years.
- 5.4 Qutab Golf Course, Panchsheel Park, Delhi is another distinguished client since last 03 years.
- 5.5 DDA , Delhi Development Authority variour sites at Delhi .
- 6.0 **Existing Sites** : The Company has provided and /or is providing security services to DDA (Delhi Development Authority), Qutab Golf Course , ISRO (Indian Space Research Organization), ESIC (Employees State Insurance Corporation) , Ministry of Corporate Affairs (NCLAT) Shaheed Sukhdev College of Business Studies , Department of Animal Husbandry & Dairying, Krishi Bhavan .
- 7.0 **Certifications**: The Company is equipped with the required ISO certifications like ISO 9001, ISO 10001, ISO 14001, ISO 18788, ISO 27001, ISO 30405, ISO 45001, CMMI Maturity Level - 5 SA 8000, OHSAS 18001 & MSME registration of UDYAM. PSARA licenses for Delhi, Haryana, Uttar Pradesh, Uttarakhand and Rajasthan have been awarded to the company while the license in State of Punjab is also to be awarded shortly.
- 8.0 **Flexible & Consistent In Meeting Special Requirements Of Clients:**
- 8.1 The Company possesses the capability to meet special requirements of its clients at short notice like supplying of Gunman, Lady Security Guards, additional guards at short notice, PSO, Bouncers etc. Ability to hire the right kind of Security Guards as per the location of duty & requirements of clients have been the hallmark of the Company.
- 8.2 The forte of the company lies in providing **cost effective services** to its clients.
- 8.3 Managing high gentry footfall in Qutab Golf Course visited by LG of Delhi, IAS officers & other senior visitors has been a highlight of the Agency.



- 8.4 Recently at **Narela** Site, Security Guards with supervisors took possession of about **700 vacant DDA flats** fitted with sanitary and electrical items.
 - 8.5 **Innovative** solutions in **Sanjay Jheel of DDA park** to prevent theft and people overstaying in a big park by using less Guards with siren fitted on motorcycle and announcements on megaphone has been **appreciated** by the client.
 - 8.6 The Company believes in maintaining **cordial relations** with its clients and employees/guards as the Company is providing **repeated services** to its clients and there are long serving guards/employees.
 - 8.7 Deploying more than 200 person in one single contact at DDA Hort X.
- 9.0 Notwithstanding the above achievements, the Company believes in continuous improvement to adapt to the changing needs & environment of clients at all times.....



Testimonials
from
Clients

**DELHI DEVELOPMENT AUTHORITY
OFFICE OF EXECUTIVE ENGINEER SMD-4, DDA,
INA, VIKAS SADAN NEW DELHI-110023
Email id:- eesedxi@gmail.com**

No: F.5(misc.)SMD-4/DDA/2023-24/338

Date: 19-01-24

TO WHOM IT MAY CONCERN

This is to certified that the work as per following details has been completed satisfactorily by M/s Sunil Dalal Security Agency.

- | | | |
|---|---|---|
| 1. Name of Contractor | : | M/s Sunil Dalal Security Agency. |
| 2. Address | : | BM 37 East (2nd Floor) Shalimar Bagh
Delhi-110088. |
| 3. Name of Work | : | M/o Various Colonies under South Zone. |
| 4. Sub Head | : | Deployment of Security Guard for watch
and ward in DDA Community Halls,
offices and other DDA buildings etc.
under jurisdiction of South Zone.
(Specialized Work). |
| 5. Agreement No. | : | 25/EE/SMD-4/DDA/2022-23 |
| 6. Estimated Cost | : | Rs. 2,47,72,514/- |
| 7. Tendered Amount | : | Rs. 2,22,95,262/- |
| 8. Date of Start | : | 17/02/2023 |
| 9. Stipulated date of Completion | : | 16/02/2024 |
| 10. Actual date of Completion | : | 20/11/2023 |
| 11. Total Value of work done | : | Rs. 3,57,13,786/- |
| 12. EOT | : | Granted without levy of compensation |
| 13. Overall performance of the Contractor | : | Satisfactory/Good/Very Good |

Executive Engineer
Southern Maintenance Division-1
D.D.A., Vikas Sadan, I.N.A.
New Delhi-110023


**Executive Engineer
SMD-4/DDA**

GOVERNMENT OF INDIA, MINISTRY OF DEFENCE
O/o JS & CAO, HALL NO. 1, GROUND FLOOR, A-BLOCK, DEFENCE OFFICES
COMPLEX
AFRICA AVENUE, NEW DELHI – 110 023

A/56290/Security Guards/CAO/MP-1

Dated: 22 May 2023

TO WHOM IT MAY CONCERN

It is certified that 3940 Sunil Dalal Security Agency, BM 37 East (2nd Floor), Shalimar Bagh, Delhi – 110 088, have executed the below mentioned contract successfully: -

Name of Work	Hiring of Security Guards and Supervisors for Dte of Plg & Coord, located at DMRC Building, New Delhi
Agreement No.	No. A/56290/Security Guards/CAO/MP-1
Date of Start as per Agreement	02 Mar 2020
Date of completion as per Agreement	30 Apr 2023
Contract Value	Rs 5,66,18,355.00 (Rupees Five Crore Sixty Six Lac Eighteen Thousand Three Hundred and Fifty Five only)
Quality of Work	Outstanding/ Very Good/ Good
General Behaviour	Outstanding/ Very Good/ Good



(KK Tiwari)
SAO/MM-II
For JS & CAO
Email: mm2.cao-mod@nic.in
Contact No.: 011-24199484

(क. क. तिवारी)
(K K Tiwari)
SAO/MM-II
Office of JS & CAO
Ministry of Defence, New Delhi-110023

SOUTHERN MAINTENANCE DIVISION NO. 3
DELHI DEVELOPMENT AUTHORITY
DDA COMPLEX, N.M. ROAD, VASANT KUNJ, NEW DELHI -110070

F. No. F7(481) ED-7/SZ/DDA/A/2019-20/222

Dated: 21-6-2021

TO WHOM IT MAY CONCERN

It is certified that M/s 3940 Sunil Dalal Security Agency, BM 37 East (2nd Floor) Shalimar Bagh, Delhi – 110088 have executed the below mentioned work:

Name of Work	M/o Various Bio-diversity park under South Zone.
Sub-Head	Providing complete security cover at Bio-diversity Park, Tughlakabad
Agreement No.	31/EE/ED-7/SZ/DDA/2019-20
Agency	M/s 3940 Sunil Dalal Security Agency.
Date of Start as per agreement	23.01.2020
Date of Completion as per agreement	21.01.2021
Actual Date of Completion	06.03.2021
Estimated Cost	Rs. 1,48,03,031/-
Tendered Amount	Rs. 1,51,61,265/-
Gross Work Done	Rs. 1,83,30,484/-
Quality of work	Outstanding / Very Good / Good
Comments on capability of Contractor	
Technical Proficiency	Outstanding / Very Good / Good
Financial Soundness	Outstanding / Very Good / Good
Mobilizations of adequate T&P	Outstanding / Very Good / Good
Mobilizations of man power	Outstanding / Very Good / Good
General behaviour	Outstanding / Very Good / Good

Note:- EOT granted without levy of compensation by competent authority.

18-6-21
Executive Engineer
SMD-3(ED-7)/SZ/DDA



OFFICE OF THE EXECUTIVE ENGINEER
NARELA PROJECT DIVISION NO. VI
DDA MUNIM JI KA BAGH, NARELA, DELHI-40

No F7(9)/AE-VII/NPD-6/DDA/2024-25/ 71

Dated: 03-02-2026

TO WHOM IT MAY CONCERN

It is certified that Sunil Dalal Security Agency, BM 37 East (2nd Floor) Shalimar Bagh, Delhi – 110088 have executed the below mentioned work:

Name Of Work	Maintenance of completed work Narela Zone SH: Providing round the clock security guards for watch and ward of DDA housing pocket I, II, III, IV, V & VI at Sector G2/G6, Narela.
Name Of Agency	Sunil Dalal Security Agency
Agreement No	02/EE/NPD-6/DDA/2023-24
Estimated Cost	Rs. 3,21,54,803/- (Rupees Three Crore Twenty One Lakh Fifty Four Thousand Eight Hundred Three Only)
Tender Amount	Rs. 2,63,15,491 (Rupees Two Crore Sixty Three Lakh Fifteen Thousand Four Hundred And Ninety One Only)
(A) Gross Work Done.	Rs. 3,90,56,792/- (Rupees Three Crore Ninety Lac Fifty Six Thousand Seven Hundred Ninety Two Only)
(B) Reimbursement Amount of EPF	Rs. 28,75,310/- (Rupees Twenty Eight Lac Seventy Five Thousand Three Hundred Ten Only)
Total Work Done	Rs. 4,19,32,102 (Rupees Four Crore Nineteen Lac Thirty Two Thousand One Hundred Two Only)
Stipulated Date of Start	16 May 2024
Stipulated Date of Completion	15 May 2025
Actual Date Of Completion	01 Dec 2025
E.O.T.	EOT has been granted without levy of compensation.
Maximum Height of any Building of this work	40 Meters
Maximum No. of Storeys of Building , Blocks & No. of Elevators	11 Storeys , 15 Blocks & 84 Elevators
Performance Of Contractor	Outstanding

No penalties or recoveries have been/was imposed on the agency for security lapses & complaints.

Email : eenpd6@gmail.com ,

Mobile :9958152605


(Abhishek Khatri)
Executive Engineer
NPD-6/DDA
Er. ABHISHEK KHATRI
Executive Engineer
Narela Project Division-6
Delhi Development Authority